# Weekly Update



LEADING THE WAY TO A HEALTHIER COMMUNITY

# JUNE 26, 2020

# UPDATED Visitor Policy

Due to ongoing concerns about COVID-19, we have implemented new visitation guidelines to ensure the health and safety of our patients, their families and our staff. We recognize the need to have support persons available for the health and well-being of our patients, so we will continue to evaluate the need to change visitation guidelines based on guidance from state regulations, the Ohio Department of Health, and the Centers for Disease Prevention and Control.

#### Outpatient/Ambulatory-Lab, Radiology, Cardiovascular & Respiratory

- No visitors are allowed
- Exceptions:
  - ~ Parent/guardian of minor patients
  - ~ Caregiver that needs to assist patient during their visit

#### **Outpatient Surgery**

- For a patient coming for an outpatient surgery: limit one (1) visitor/ support person in the building.
- No visitors under age 18

- Exceptions:
  - ~ "End of life" situations
  - No visitors for confirmed or suspected COVID-19 cases

#### Emergency Department/Urgent Care

- No visitors are allowed
  - Exceptions:
  - ~ Trauma, end of life, birth
    - ~ Parent/guardian of minor patients
    - No visitors for confirmed or suspected COVID-19 cases

#### Inpatient

- For hospitalized patients:
- No visitors are allowed
- Exceptions:
  - ~ "End of life" situations
  - Parent/guardian of minor patients
  - No visitors for confirmed or suspected COVID-19 cases
  - Special Care Unit patients may have one adult visitor per day for up to an hour.

### INSPIRATIONAL QUOTES OF THE WEEK

"Watch your thoughts; they become words. Watch your words; they become actions. Watch your actions; they become habits. Watch your habits; they become character. Watch your character; it becomes your destiny."

#### -Lao-Tze

"You have brains in your head. You have feet in your shoes. You can steer yourself any direction you choose."

#### - Dr. Seuss

"The two most important days in your life are the day you are born and the day you find out why."

#### - Mark Twain

"As you grow older, you will discover that you have two hands, one for helping yourself, the other for helping others." —Audrey Hepburn

"You must not lose faith in humanity. Humanity is an ocean; if a few drops of the ocean are dirty, the ocean does not become dirty."

–Mahatma Gandhi

## Direct to You: From Julie Grow

#### Medicare 340B

The world of healthcare loves acronyms and naming mechanisms



Julie Grow, CFO

that give away absolutely nothing in terms of what they actually mean. The Medicare 340B program is certainly one of those. Let's take a few moments with a little Q&A to discuss what 340B could mean to you as a patient.

First, let's start with the obvious...

## What is the Medicare 340B Program?

The 340B program is a **US Federal Government** program created in 1992 requiring drug manufacturers to provide outpatient drugs to eligible health care organizations at a significantly reduced rate. Eligible healthcare organizations generally include those caring for underserved populations and the savings generated by the decreased drug costs are used to assist in providing treatment to underinsured and uninsured patients.

#### Do I need to have Medicare to be eligible?

NO! Any patient, regardless of who your insurance provider or even if you have no insurance at all, is eligible to participate. Any patient with out of pocket expenses for their

medications should look into whether or not they could benefit from the 340B program.

How do I participate in HVCH's 340B program?

While there are other 340B providers in the community, HVCH patients with a prescription written at the hospital by an Urgent Care provider, Emergency Department physician, General Surgeon, Pain Management Provider, Ophthalmologist, Urologist, Orthopedic Surgeon, Hospitalist, or Psychiatrist would qualify for the 340B program. Also, any patient seen at one of our Outpatient Clinics, including our Rural Health Clinic family and pediatric providers with a prescription would qualify. The 340B program is provider specific, meaning, you must see one of our contracted physicians to qualify for HVCH's 340B program.

#### Do I have to get my prescription filled at a certain pharmacy?

Yes. The Health Resources and Services Administration (HRSA) requires 340B covered entities (HVCH) to contract with specific pharmacies to provide the services on our behalf. HVCH felt that contracting with Shrivers Pharmacy would best meet the needs of the patients we serve. Therefore, only prescriptions filled at Shrivers Pharmacies in Logan and Turn on AmazonSmile in the Amazon app to generate donations.

amazon smile



You can now support Hocking Valley Community Hospital through Amazon purchases on their shopping app on iOS and Android mobile phones!

Simply follow these instructions to turn on AmazonSmile and start generating donations.

- 1. Open the Amazon Shopping app on your device
- 2. Go into the main menu of the Amazon Shopping app and tap into 'Settings'
- 3. Tap 'AmazonSmile' and follow the on-screen instructions to complete the process
- 4. Select Hocking Valley Community Hospital Memorial Fund Inc as your charity
- 5. If you do not have the latest version of the Amazon Shopping app, update your app.

Happy shopping and thanks for supporting HVCH Foundation!

HVCH Cafeteria Menu June 29-July 3				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Spaghetti Casserole Chicken Fingers Potato Wedges Carrots Broccoli Breadstick	BLT Macaroni & Cheese Onion Rings Baked Potato Cauliflower w/ Cheese Cheesy Spinach	Breaded Chicken Breast/Bun Italian Sausage/ Bun French Fires Corn Green Beans Blended Veggies	Hot Dog/Bun Macaroni & Cheese Green Beams w/ Bacon Vegetable Medley Brussels Sprouts	Panini Grill Chef Salad

### HVCH COVID FAQs

As the hospital continues to respond to the COVID-19 pandemic while resuming regular services, we wanted to provide a list of commonly asked questions our patients may have. We will provide questions and answers in this newsletter every week as well as post them on our social media channels. A full list can be found on our hospital coronavirus page at https://www.hvch.org/hospitalnews/coronavirus-update/.

5. How do I know I won't be near someone who has COVID? We have instituted several measures in order to minimize the possibility of being exposed to someone with COVID-like symptoms. Patients who are suspected to have COVID-19 will be taken directly to a private room with isolation precautions and will not be seated in waiting areas. We also are requiring everyone who enters the building to wear a mask and be screened, have rearranged waiting areas throughout the hospital to allow for proper physical distancing and are cleaning areas in between patients. There are designated areas in the hospital to admit COVID patients if necessary to ensure they are safely being cared for in the proper environment.

6. What if my admission is because of a serious trauma or illness...how do I know I have not been exposed to COVID-19 in your facility? We make every effort to place possible COIVD-19 patients in a private room to reduce the risk of exposure to other patients. If there is an exposure at the hospital, the Infection Control Department will reach out to you and notify you of the potential exposure. The local health department is conducting contact tracing for any persons in the community who have been potentially exposed to COVID-19. If you have been exposed, the health department will notify you. Any testing for COVID-19 is completed based on experiencing symptoms, or as a part of pre-op testing. If you feel you have symptoms, and would like to be tested, please reach out to your primary care provider.

# VISITOR

#### **Screening Guidelines**

- All persons entering the hospital will be screened for temperature, cough, shortness of breath and will be asked to wear a face covering
- Visitors will be asked to leave the facility if they have/have had symptoms in the past 24 hours or COVID-19 exposures in the last 14 days.
- If the visitor is a driver for a patient, they will be asked to wait in their car until the patient's appointment is completed. We ask that visitors refrain from parking in the emergency room parking lot to ensure adequate parking for patients.

# START YOUR CAREER WITH HVCH TODAY!

Apply @ www.hvch.org

- Environmental Services Associate/Housekeeper - Full Time, Afternoon Shift
- Environmental Services Associate/Housekeeper - Part Time, Afternoon Shift, Variable Hours
- Environmental Services Associate/Housekeeper- Full Time, Nights
- HVAC Maintenance Technician-Full Time
- Medical Laboratory Technician/ Medical Technologist (MLT/MT) -Full Time
- Mental Health Tech Behavioral Health Unit - Contingent/PRN
- Mental Health Tech/STNA Full Time
- Pharmacy Technician Part Time - Days
- Registered Nurse (RN) -Inpatient Services - Full Time -Nights
- Registered Nurse (RN) Special Care Unit - Full Time - Days
- Respiratory Therapist -Contingent/PRN
- State Tested Nursing Assistant (STNA) Full Time Nights

# DIRECT

Nelsonville will receive the benefits of potential drug savings. If you have a current monthly prescription that you would like to switch to Shrivers to receive the discounts, please reach out to your healthcare provider and they can assist you with moving the prescription.

#### Is it worth it?

Maybe. Not all drugs qualify for 340B pricing, but a large majority of them do. Sometimes the difference in a patient's out of pocket costs can be a savings of hundreds of dollars or more. Medicare patients who have hit their "coverage gap" or "donut hole" could also see significant out of pocket savings by utilizing our 340B contract pharmacy. Your potential savings is honestly a case by case basis, depending on your insurance coverage, out of pocket costs, type of prescription and if it is available as a 340B covered drug. That is why it is important to reach out to your healthcare provider or Shrivers to determine what is best for you.

In closing, I think as consumers it is important to evaluate all possible ways of decreasing our out of pocket spending. Sometimes, a little bit of work up front to research and make changes pays off in dividends in the end. I encourage every HVCH patient with a prescription to take a moment to look into the 340B program and see if it can save you money in the future. The 340B program is a win-win for our hospital and our patients and each prescription filled by Shrivers, our partner pharmacy, assists us in our mission to care for our community now and into the future.

~Julie G.

# New pharmacy director named

Hocking Valley Community Hospital welcomes Steffany Loper, Pharm D, RPh, as the Director of Pharmacy. Steffany obtained her Doctorate of Pharmacy from The Ohio State University and brings with her nearly 20 years of pharmacy experience. Steffany has worked in both hospital and retail pharmacy settings, most recently as



an Inpatient Pharmacist and Medication Management Specialist. Her first day at HVCH will be Monday, June 29th. Welcome to the team Steffany!



# **HVCH General Surgery**

# DR. MICHAEL TORNWALL & DR. TIMOTHY O'BRIEN

*Now seeing patients at the HVCH Medical Arts Building 819 S.R. 664 N., Suite B, Logan NEW PHONE #: 740-380-8140* 





# HOCKING VALLEY Community Hospital

# **OUR MISSION**

*To provide our community an unparalleled patient experience through world class service that is both compassionate and professional.* 

## **OUR VISION**

To provide extraordinary care close to home now and into the future.

HVCH is a critical-access hospital located in the city of Logan, Ohio, which serves residents in Hocking and surrounding counties. With more than 325 employees, our staff is here to serve the residents and visitors of our Hocking Valley community through various ancillary and emergency care services. HVCH is Joint Commission accredited, and we offer a wide range of primary, acute, and rehabilitative services. We are pleased to provide 24-hour emergency services to our patients through our ER and Urgent Care. Additionally, our surgical center, rehabilitation center, physical therapy clinic, pain control and wound clinic, imaging, laboratory, cardiovascular/cardiopulmonary, sleep clinic, geriatric psychiatric, and oncology services are also available. We are proud of our facility. HVCH is affiliated with OSUWMC, improving healthcare services to the Hocking and surrounding counties in the areas of general surgery and orthopaedics. HVCH also is a part of the Ohio State Health Network.