



HOCKING VALLEY
Community Hospital

LEADING THE WAY TO A HEALTHIER COMMUNITY

MAR. 27, 2020

Weekly Update

National Doctors' Day March 30



Each year we take the time to celebrate our doctors and the difference they make in the lives of their patients. Help us show your appreciation for the role doctors play in caring for our community, especially during this challenging time in our country.

Share a message of gratitude with your doctor and make a donation to the HVCH Foundation in their honor at:

www.hvch.org/hospitalnews/national-doctors-day-2020

EVENTS CALENDAR

April 10: Blood Drive
HVCH Meeting Room

A blood drive will be held in the HVCH meeting room from 9 a.m. to 3 p.m. Call 740-380-8218 to schedule a time to donate.

INSPIRATIONAL QUOTES OF THE WEEK

"How far you go in life depends on your being tender with the young, compassionate with the aged, sympathetic with the striving and tolerant of the weak and strong. Because someday in your life you will have been all of these."

— George Washington Carver

"Let us learn to appreciate there will be times when the trees will be bare, and look forward to the time when we may pick the fruit."

— Anton Chekhov

"When you arise in the morning, think of what a precious privilege it is to be alive - to breathe, to think, to enjoy, to love."

— Marcus Aurelius

Direct to You: From Beth Kluding

We have been living in a world that has been singularly focused on COVID-19. This should be our focus, so that we can safeguard ourselves, our families, and of course, our patients.



Beth Kluding,
Chief Nursing
Officer

connected our hospital is to the heart of everyone here, and just how far they are willing to go in an effort to support the team.

In addition to our COVID-19 preparation, we had a visit from our accrediting friends from the DNV. After a deep breath, short pause, this team once again, relied on its foundation. Who we are, how we behave, and what our mission is to the organization and to ourselves was apparent in every interaction with the surveyors. One surveyor said, "You get a feel for an organization, and I know this place gets things done to ensure safe care."

As we continue to prepare for this pandemic, I know that we, the HVCH team, will not lose focus on each other and will make sure we all get through this together. Thank you for all that you do, and for being such amazing human beings.

Being prepared for something with so many variables is anxiety producing. When people are anxious, they rely on their foundation of morals, coping skills, and behaviors. The pandemic has hit us all, and we have yet to see our first patient in Hocking County.

From the beginning, we have had folks stepping up to help, volunteering time to pitch in, and donating PPE so we can keep our staff safe while we care for the community. I continued to be amazed at how

Unemployment Q&A from Ohio Department of Job & Family Services

Question 1: How do I apply for unemployment insurance?

Answer: File online at unemployment.ohio.gov

Question 2: If an asymptomatic employee imposes a self-quarantine because of the coronavirus, will they be eligible for unemployment benefits?

Answer: In most cases, no. Unemployment benefits are available to individuals who are totally or partially unemployed due to no fault of their own. In this example, the individual-not the employer-is choosing not to work and, therefore, would be ineligible. However, the facts of each circumstance are important. If the employer allowed this individual to telework, they would not qualify for benefits because they would not be unemployed. If the employer required the individual to stay home but did not offer telework, the individual might be eligible for benefits if they met the monetary and weekly eligibility criteria.

Question 3: If an employee is in mandatory quarantine because of suspicion of having the coronavirus, will they be eligible for unemployment benefits?

Answer: Yes, an executive order issued by Governor DeWine states that employees who are quarantined are considered to be unemployed.

Question 4: Are self-employed individuals and contractors eligible for unemployment benefits?

Answer: Currently, self-employed individuals and 1099 contractors are not eligible for unemployment benefits. However, Governor DeWine has asked the federal government to implement a Disaster Unemployment Assistance (DUA) program. DUA programs are sometimes implemented after natural disasters and offer benefits to individuals who do not qualify for regular unemployment. For continuing updates, please visit <http://jfs.ohio.gov/ouio/>

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HVCH Cafeteria Menu March 30-April 3				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Chicken Fried Rice	Meatball Sub	Turkey Burger	Burritos	Hot Dog/Bun
Sloppy Joe	Chicken Fingers	Bacon Cheeseburger	Loaded Nachos	Battered Cod
French Fries	Spinach & Cheese Casserole	Cheesy Hashbrowns	Baked Potato Bar	Green Beans
Carrots	Fried Potatoes	Corn Broccoli	Fried Rice	Vegetable Medley
Cabbage	Cauliflower Breadstick	Onion Rings	Brussel Sprouts	Peas
Broccoli	Chicken Soup	Tomato Soup	Beef Pot Roast	Cauliflower Cheese Soup
Potato Soup			Soup	

Hospital Finance Update from CFO Julie Grow

To say that the past two weeks have collectively been the hardest of my career would be an understatement. I do not feel that our legislators realized the massive financial trickledown effect the Governor's order to cancel elective procedures, effective March 18th would have on organizations both large and small. Most hospitals, including ours, run on very slim profit margins, leaving very little room for disruption in our revenue stream. Overnight, we saw a 39% drop in our daily revenue. This created an urgent need to tighten cash flow as much as, and as quickly as possible to ensure we are able to ride out this storm.

The decisions have not been easy and have weighed heavy on the hearts and minds of our Leadership team. Unfortunately, the largest variable expense we can affect is wages. We made immediate adjustments to staffing to account for the decrease in patient volumes. Directors and Senior Leaders have volunteered for reductions in salary. Physicians in our Hocking Valley Medical Group have volunteered for reductions in their pay as well. We are all in this together. In a matter of two days, we were able to temporarily reduce payroll expenses by over \$100,000 per pay. This will help us stretch out our dollars until we can identify and secure all of the funding resources available to us. We put an immediate hold on all nonessential supplies and resources to reduce every variable operating expense as well.

I've spent a lot of time closely monitoring and absorbing every piece of information as it becomes available about the state and federal legislation currently in the works. (The House is due to vote on the federal legislation today.) Included in the federal bill is nearly \$130 billion

earmarked for healthcare. It will be coming in the form of grants, loans, FEMA relief, credits to unemployment, lifting sequestration, increasing reimbursement for COVID related admissions, advances in Medicare payments, increases to state Medicaid funding, and various other avenues we will need to research and explore. There are several state initiatives that we are watching closely as well; including delaying or withdrawing the franchise fee, advancing our HCAP funding, increasing Medicaid reimbursement, and others.

I'm confident we will receive funding to absorb the hit this has caused. I assure you we will fight for every dollar that we can get our hands on. We will come out of this better, stronger. I feel that this will shine a light on the importance of rural healthcare brighter than ever before. This will prove that bigger isn't always better and that a regional approach is certainly not the answer. Our community hospital has weathered many storms in that past. We will weather this one as well. I am sure of it. We've learned a lot through this process. We adapted quickly and adopted telemedicine capability in less than a week. We've worked in tandem with the health department and all of our local agencies to keep our community safe. We are working diligently to get our hands on all of the essential resources we need to care for our patients. I cannot thank each of you enough for the sacrifices you've made. No one goes into healthcare because it is easy work. It's truly a calling and I couldn't be prouder to stand arm in arm (well, technically 6 feet apart) with some of the most dedicated, knowledgeable individuals I have ever met. Thank you for the difference you make every day.

BRINGING HEALTHCARE TO YOU

Telehealth services available for family, pediatric & psychiatric patients

Avoid the waiting rooms and connect with a provider from the comfort of your home. Just call our providers' office and schedule an appointment.



HOCKING VALLEY
Community Hospital

We are accepting new patients!

Family Practice: 740-385-0202

Pediatrics: 740-385-3069

Psychiatry: 740-385-2197



UNEMPLOYMENT

CoronavirusAndUI.stm.

Question 5: Do you need to have been working for the past 20 weeks to apply?

Answer: No. Individuals must have at least 20 weeks of employment and an average weekly wage of \$269 during the base period of the claim. The base period is the first four of the last five completed calendar quarters at the time the claim is filed. (Claims filed in March would be calculated on the four quarters beginning October 1, 2018, through September 30, 2019. For a detailed explanation of the base period, see pages 14-16 of the Worker's Guide to Unemployment Insurance.

Question 6: If you are working carryout/fewer hours, can you apply?

Answer: Individuals who are partially unemployed due to lack of work may be eligible for benefits. Any earnings from employment during the week claimed may reduce the amount of benefits paid. Earnings equal to or less than 20% of the claimant's weekly benefit amount will not reduce the amount of benefits paid. Earnings over 20% of the weekly benefit amount will reduce the benefit payment dollar for dollar. Earnings equal to or over the benefit amount will result in no benefits for that week.

Question 7: How long can a person receive benefits?

Answer: Currently, claimants may receive up to 26 weeks of benefits a year.

Question 8: Can you receive unemployment benefits if you are taking care of a sick relative or loved one?

Answer: At this time, no. If asymptomatic individuals remove themselves from employment – as opposed to an employer or medical professional removing them from

employment – they are not be eligible for benefits.

Question 9: How much can I expect to receive in benefits if my application is approved?

Answer: The weekly benefit amount is typically half the claimant's previous wages up to a set maximum.

Question 10: Am I still required to search for work or conduct reemployment activities during the pandemic?

Answer: No, during this emergency, the requirement that claimants actively search for work each week that they receive benefits has been waived. However, claimants still must be "able and available for work."

Question 11: Could unemployment be offered indefinitely through this crisis?

Answer: Right now, unemployment benefits are available to eligible claimants for up to 26 weeks.

Question 12: If my employer continues to provide health insurance, will it impact my benefits?

Answer: No.

Question 13: Am I still required to participate in Unemployment Compensation Reemployment Services (UCRS) or Reemployment and Eligibility Services (RESEA) programs?

Answer: No. Both programs have been suspended until further notice.

Question 14: My driver's license is expired, and I can't renew it because the BMV is shut down. Can I still file for unemployment?

Answer: Yes. Please enter the expired driver's license number in the required field. At this time, no claim will be stopped as a result of an expired license.

Apply for Benefits

Ohio has two ways to file an application for Unemployment Insurance Benefits:

Online: File online at [http://un-](http://un-employment.ohio.gov)

un-employment.ohio.gov, 24 hours/day, 7 days/week. Service may be limited during nightly system updating. Check the website for available services. Please be sure to follow the instructions. If you do not have access to a computer, visit your local library or OhioMeansJobs Center where computers are available for public use. A list of OhioMeansJobs Centers can be found at: <http://jfs.ohio.gov/owd/wioa/map.stm>.

Telephone: Call toll-free 1-877-644-6562 or TTY 1-614-387-8408, (excluding holidays) Monday through Friday 7 AM - 7 PM, and Saturday 9 AM - 1 PM.

To apply for Unemployment Insurance Benefits, you will need:

- Your Social Security number
- Your driver's license or state ID number
- Your name, address, telephone number, and e-mail address
- Name, address, telephone number, and dates of employment with each employer you worked for during the past 6 weeks of employment
- The reason you became unemployed from each employer
- Dependents' names, Social Security numbers, and dates of birth
- If claiming dependents, your spouse's name, Social Security number, and birth date
- If you are not a U.S. citizen or national, alien registration number and expiration date
- Your regular occupation and job skills

Once your application has been filed:

You will receive further information by mail or e-mail. E-mail will be sent from OJL@odjfs.state.oh.us.

See more information at <http://jfs.ohio.gov>.



HOCKING VALLEY Community Hospital

OUR MISSION

To provide our community an unparalleled patient experience through world class service that is both compassionate and professional.

OUR VISION

To provide extraordinary care close to home now and into the future.

HVCH is a critical-access hospital located in the city of Logan, Ohio, which serves residents in Hocking and surrounding counties. With more than 325 employees, our staff is here to serve the residents and visitors of our Hocking Valley community through various ancillary and emergency care services. HVCH is Joint Commission accredited, and we offer a wide range of primary, acute, and rehabilitative services. We are pleased to provide 24-hour emergency services to our patients through our ER and Urgent Care. Additionally, our surgical center, rehabilitation center, physical therapy clinic, pain control and wound clinic, imaging, laboratory, cardiovascular/cardiopulmonary, sleep clinic, geriatric psychiatric, and oncology services are also available. We are proud of our facility. HVCH is affiliated with OSUWMC, improving healthcare services to the Hocking and surrounding counties in the areas of general surgery and orthopaedics. HVCH also is a part of the Ohio State Health Network.